## Division Memorandum No. 199 s, 2019

To

Schools District Supervisors/District In-Charge

Secondary / Elementary School Heads (Public & Private)

This Division

From

MARILOU B. DEDUMO Ph. D., CESO V

Schools Division Superintendent

Subject

2019 Oplan Balik Eskwela Information and Action Center (OBEIAC) and Public

Assistance Station (PAS)

Date

April 24, 2019

- Pursuant to DepEd Memorandum No. 029, s. 2019 dated March 13, 2019 entitled Oplan Balik Eskwela (OBE) for School Year 2019 – 2020; this office hereby informs the field that the OBE will run from May 27 to June 7, 2019.
- 2. A Division Office OBEIAC and PAS Task Force shall be set up through the School Governance and Operations Division (SGOD) to oversee the smooth conduct of the division wide OBE and to address local concerns. Hence, the 37 Schools District Offices, all public, private elementary, and secondary schools shall also set up the following to serve as information desk, and complaints processing and routing mechanism for the period of the project. District OBEIAC PAS Task Force shall further perform the functions stipulated in the aforementioned memorandum:
  - School Oplan Balik Eskwela Action and Information Center (S-OBEIAC) and Public Assistance Station (PAS) Task Force;
  - Hotlines to receive calls, text messages, emails on complaints, requests and suggestions from parents, learners and other concerned citizens;
  - · Set-up Help Desk to accommodate walk-in concerns;
  - Update/submit daily reports to the Planning Office c/o Ucille P. Galvez, Planning Officer III every 11 am and 3 pm; and
  - Composition of District OBEIAS PAS Task Force:

Chair

PSDS/DIC

Members :

Secondary SH (Big School)

Central Principal

District Information Officer

Guidance Counselor/Advocate/Facilitator

District Planning Officer

District IT Officer

District Journalism Coordinator

Senior HS Coordinator Kindergarten Coordinator

The (S-OBEIAC) and (PAS) Task Force shall exhaust all efforts to readily address problems, queries, and other concerns commonly encountered by the public at the start of the school year and ensure that learners are properly enrolled and able to attend school on the first day of classes.